To Whom It May Concern:

RE: PROFESSIONAL REFERENCE FOR DIMAGES, LLC

Underwater Adventure Seekers has worked with Dimages, LLC on numerous time-sensitive custom rashguard projects for our club. I have served as the primary representative coordinating these services, providing requirements, reviewing options, communicating member needs, and approving work throughout each engagement. Founded in Washington, D.C. in 1959, UAS is the oldest African American scuba diving club in the world and the founding club of the National Association of Black Scuba Divers. For more than six decades, the club has built a distinguished legacy centered on safety, education, service, conservation, and adventure.

Our members represent UAS during training, dive excursions, public programs, and activities throughout the broader diving community. For that reason, branded apparel must meet practical performance needs while also reflecting the stature and identity of the organization. Dimages understood that the rashguards were not simply merchandise; they were visible extensions of the club's reputation.

Across multiple orders, Dimages demonstrated strong business practices from the first conversation through final delivery. Requirements were confirmed before production, design and branding details were presented for review, and questions involving placement, sizing, quantities, and presentation were resolved before the orders moved forward. This approval process kept me fully informed and gave UAS meaningful control over each decision affecting our brand.

Communication remained responsive and dependable, including during projects that required quick decisions and production coordination within compressed timelines. Dimages explained available options, responded promptly when clarification was needed, and kept each project organized without removing UAS from the decision-making process. Our preferences stayed central to the work, and major production decisions were not treated as final until I had the opportunity to review and approve them.

On several occasions, Dimages also created original custom graphics to align with the specific themes of our orders and activities. These designs were developed with an understanding of UAS's identity and intended audience rather than relying on generic artwork. The resulting graphics strengthened the overall presentation of the rashguards while preserving the professionalism and distinct character of the club.

Dimages handled repeat and customized orders with care, even when deadlines were demanding. Preserving consistency across separate production cycles requires attention to prior specifications, artwork, garment selections, deadlines, and member expectations. Dimages maintained that continuity while adapting to the needs of each order and providing reliable customer support, production coordination, quality control, and follow-through.

In our experience, Dimages often under-promises and over-delivers, particularly with respect to timeliness. Commitments have been communicated realistically, yet completed work has frequently been delivered earlier than expected without sacrificing quality or bypassing the approval process. That reliability has been especially valuable when UAS needed custom products completed for time-sensitive events or activities.

The completed rashguards have provided UAS with cohesive, professional apparel suitable for active use and public-facing representation. Based on my experience working directly with Dimages, I have found the business to be responsive, accountable, creative, and respectful of the customer's authority over its own brand. Dimages has demonstrated strengths in custom graphic development, visual brand application, customer relations, order management, approval coordination, production oversight, and timely delivery. These practices are transferable to government and institutional assignments involving creative services, recurring orders, multiple reviewers, established identity standards, and firm deadlines.

Sincerely,

Vanessa F. Haigler

Vanessa F. Haigler
Master Scuba Diver Trainer/ UAS event coordinator, Underwater Adventure Seekers
202-577-4302 / vshapes@aol.com